# APPENDIX 2—REPRESENTATION OF ENVIRONMENTAL HEALTH OFFICER



### Licensing Consultation - Internal Memo

To: Licensing Officer

From: Enforcement Response Officer (Noise)

Name of Officer preparing representation: Mark Eastwood

cc: Team Leader Enforcement Response, Derek Pearce

Our Reference: WK/000199721

Date: 6th October 2011

Premises: Triangle Community Centre, St Anns Road, Tottenham, London, N15 6NU

Type of application: New

I would like to confirm that I have considered the above proposal with regard to the prevention of public nuisance on behalf of the Enforcement Response (Noise) Team & would like to make representations to the Application

The operating schedule does not address the prevention of public nuisance from:

- airborne entertainment noise
- Noise generated by patrons in external areas of the premises
- Noise from patrons exiting the premises
- Light nuisance

Supporting Information

Front of premises facing on to St Anns Road N15.

NS70 Rev: August 2011 www.haringey.gov.uk/noise



Part interior of hall to be used for regulated entertainment.

There has been seven complaints regarding loud music from the premises since  $3^{\rm rd}$  July 2011. Only one noise nuisance (and licensing infringement) has been witnessed, please see details below.

Date	Subject	Observations & time	Outcome
reported & time	grafia e		
3 <sup>rd</sup> July	Loud music	No nuisance witnessed	No further action
2011 at 23:04hrs			
10 <sup>th</sup> July	Loud music	NOISE NUISANCE WITNESSED,.	NOISE WARNING LETTER
2011 at 00:55hrs			AND LICENSING WARNING LETTER SERVED
31 <sup>s⊤</sup> July	Loud music	No nuisance witnessed	No further action
2011 at			
22:19hrs	1		
<b>1</b> st	Loud music	No nuisance witnessed, noise from	No further action
August		patrons leaving premises, car engines,	
2011 at		music from cars, loud talking In the street etc.	
00:36hrs	Loud music	No nuisance witnessed, but some noise	Advice given to centre
August	Loud Music	from children in the rear garden play	management.
2011 at		area.	managomona.
23:07hrs			
17 <sup>th</sup>	Loud music	No nuisance witnessed	No further action
August			
2011 at			
23:52 hrs			
18 <sup>th</sup>	Loud music	No nuisance witnessed	No further action
August			
2011 at			
01:24hrs.			

If the sub-committee were to grant this application then we would recommend the following alterations/conditions to the operating schedule:

#### Prevention of nuisance from noise / vibration

All doors and windows will remain closed during the licensed regulated entertainment activities or in any event after 11pm. Any doors to the rear of the premises, including access to the rear garden/play area will be fitted with a self-closing device and staff required to ensure that it is not propped open. No persons to be allowed access to the rear area while licensed regulated entertainment occurs.

Entry to the premises will be restricted to the main entrance on St Anns Road whilst the premises are being used for regulated entertainment licensed activity.

The regulated entertainment licensable activity shall conclude 30 minutes before the premises is due to close to prevent excessive noise breakout as the premises empties

#### Other doors e.g. fire doors

All fire doors and doors at the rear of the premises will be fitted with an alarm that instructs staff when the door has been opened

#### Sound limits

The licensee shall ensure that no music played in the licensed premises is audible at or within the site boundary of any residential property

The level of amplified regulated entertainment shall be controlled by means of limiting device set at a level which upon request may be agreed with the licensing authority

#### **Outside Areas**

No music will be played in, or for the benefit of patrons in external areas of the premises

No form of loudspeaker or sound amplification equipment is to be sited on or near the exterior premises or in or near any foyer, doorway, window or opening to the premises

Signs shall be displayed in the external areas/on the frontage requesting patrons to recognise the residential nature of the area and conduct their behaviour accordingly. The management must reserve the right to ask patrons to move inside the premises or leave if it is felt that they could be disturbing neighbours

#### Dealing with complaints

A complaints book will be held on the premises to record details of any complaints received from neighbours. The information is to include, where disclosed, the complainant's name, location, date time and subsequent remedial action undertaken. This record must be made available at all times for inspection by council officers

## Prevention of nuisance from light

Illuminated external signage shall be switched off when the premises is closed

Security lights will be positioned to minimise light intrusion to nearby residential premises